

Signin Soft Accessibility Conformance Report

International Edition (INT) · Based on VPAT® Version 2.5Rev INT (ITI, April 2025)

Report information

Item	Detail
Name of product	Signin Soft public website (signinsoft.net) in English, Spanish, Hindi, Telugu and French, built on the Signin Soft WordPress theme 1.0
Report date	October 19, 2026
Report version	1.0 (interim)
Report format	VPAT® Version 2.5Rev INT (ITI, April 2025)
Prepared by	Self-assessed by KnackHook LLC for Signin Soft Inc. This report has not been reviewed or certified by a third party.
Contact	info@signinsoft.net · +1(302) 703-1113. Questions about this report, accessibility problems, or requests for content in another format.
Web version	https://signinsoft.net/accessibility/conformance-report/

Summary

Of the 56 WCAG 2.2 Level A and AA success criteria, 49 are supported and 7 do not apply (the site has no audio, no video with sound, no motion-operated features and no sign-in). No criterion is rated Does Not Support. One functional performance criterion, use without vision, is rated Partially Supports until the manual screen-reader pass is complete.

Notes

- Scope: every public page of the website in all five languages: the home page (hero video, about, technology cards, careers teaser, partners, contact), the software services, web development, digital marketing and training pages, the visa overview and the 14 country visa pages, tourist packages, flight tickets, careers (job cards with filters and search), job pages with the application form, the accessibility statement, this report and the privacy policy. The display bar (text size, high contrast, display settings), language menu, help desk, enquiry wizard and cookie card were tested on every page type.
- Not in scope: the WordPress administration screens used by staff, and third-party sites linked from the website (for example Facebook, X and LinkedIn).
- Job descriptions are published in English on the translated pages and are marked lang="en"; the full text of this report is also in English and marked lang="en" on the translated report pages.
- Interim status: testing was automated plus manual keyboard, visual and code inspection. A manual screen-reader pass (NVDA with Firefox or Chrome on Windows, VoiceOver with Safari on macOS and iOS) is scheduled and has not been done yet. Criterion 302.1 (Without Vision) and EN 301 549 clause 4.2.1 are reported as Partially Supports until it is complete; this report will be reissued with the results.
- This report covers conformance at the date above. The site is updated through WordPress; new content is checked against the same criteria before it is published.

Evaluation methods used

- Automated testing with axe-core 4.14 (rule sets WCAG 2.0/2.1/2.2 A and AA plus best practices) on 19 representative pages covering every template and all five languages, at 1440 × 900 desktop and 390 × 844 phone viewports, with the cookie card showing and dismissed, and inside the open display settings, language menu, help desk, enquiry wizard (including its error state) and flipped technology cards. Result: 0 violations.
- Color contrast re-tested with high contrast switched on: 0 failures.

- Manual keyboard walkthrough (Chromium via Playwright 1.64): skip link, text size buttons, language menu (arrow keys, Escape), display settings, main navigation and Services menu (arrow keys), technology cards (focus moves to the revealed side and back), help desk dialog (focus contained, Escape closes and returns focus), enquiry wizard (step navigation, errors move focus to the first invalid field), careers filters, job application form.
- Reflow at 320 CSS pixels wide (equivalent to 1280 px at 400% zoom) and at the largest text size (A++) on phone and desktop: no horizontal scrolling on any tested page.
- Text spacing override (line height 1.5, letter spacing 0.12 em, word spacing 0.16 em, paragraph spacing 2 em): no clipped or overlapping text.
- Code inspection of templates, scripts and generated markup for names, roles, states, language attributes, headings, landmarks and status messages.

Applicable standards and guidelines

Standards included in this report

Standard or guideline	Included in report
Web Content Accessibility Guidelines 2.0	Level A (Yes), Level AA (Yes), Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes), Level AA (Yes), Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes), Level AA (Yes), Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services, V3.2.1 (2021-03)	Yes

Terms

Supports

The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

Not Evaluated

The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Table 1: Success Criteria, Level A

Each WCAG row also covers the matching EN 301 549 requirements in clause 9 (Web) and, for the downloadable copies of this report, clause 10 (Non-web documents), and the Revised Section 508 requirements in 501.1 (Web) and 602.3 (Electronic support documentation). Section 508 incorporates WCAG 2.0 and EN 301 549 incorporates WCAG 2.1; the website is evaluated against WCAG 2.2, which includes all of their criteria.

WCAG 2.2: Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Informative images have text alternatives (for example the logo link "Signin Soft — home" and the country images on the visa page). Decorative illustrations, icons and the background video are hidden from assistive technology. Icon-only controls (help desk, close, menu, social links) have accessible names.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	The home page background video is decorative: it has no sound and carries no information that is not in the page text, so it is hidden from assistive technology.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The website has no prerecorded video with audio.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The only video is decorative and conveys no information.
1.3.1 Info and Relationships (Level A)	Supports	Headings follow a logical outline, and lists, landmarks (header, nav, main, footer), tables with header cells, fieldsets with legends and form labels are marked up in HTML. Required fields are marked with an asterisk explained at the top of each form and with the required attribute. Manual screen-reader confirmation is pending (see Notes).
1.3.2 Meaningful Sequence (Level A)	Supports	Reading and focus order follow the visual order at every viewport size.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions do not rely on shape, color, size, location or sound.
1.4.1 Use of Color (Level A)	Supports	Links inside text are underlined (and a Highlight links option is available). Selected filters, languages and options are shown by text, borders and ARIA state, not color alone. Form errors use text messages.
1.4.2 Audio Control (Level A)	Not Applicable	The website plays no audio; the background video is muted.
2.1.1 Keyboard (Level A)	Supports	All functionality is operable by keyboard, including the display bar, language menu, Services menu, technology cards, help desk, enquiry wizard, careers filters and search, file upload and cookie controls.
2.1.2 No Keyboard Trap (Level A)	Supports	The help desk and enquiry wizard are modal dialogs that keep focus inside while open and close with Escape or the Close button, returning focus to the control that opened them.
2.1.4 Character Key Shortcuts (Level A)	Supports	The website defines no single-character keyboard shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	There are no time limits. Forms do not expire.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The home page video has a visible Pause/Play button. The video, moving partner and training logos and all other animation stop with the Pause motion display setting (available on every page) and when the operating system requests reduced motion.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	No content flashes.
2.4.1 Bypass Blocks (Level A)	Supports	A "Skip to main content" link is the first focusable element and moves focus to the main region; pages use landmarks and headings.
2.4.2 Page Titled (Level A)	Supports	Every page has a descriptive title in its own language.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Supports	Focus order is logical. Opening a dialog or panel moves focus into it; closing it returns focus to the opener. Revealing the back of a technology card moves focus to its Show less button.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Link and button text describes the destination, or is described by its surrounding text; repeated "Click More", "Apply" and "View details" controls include the card or job title in their accessible name. Links that open a new tab say so to screen-reader users.
2.5.1 Pointer Gestures (Level A)	Supports	No multipoint or path-based gestures are required.
2.5.2 Pointer Cancellation (Level A)	Supports	Controls activate on release (standard click events).
2.5.3 Label in Name (Level A)	Supports	Accessible names begin with the visible label text (for example the text size buttons A, A+ and A++, and "Click More").
2.5.4 Motion Actuation (Level A)	Not Applicable	No functionality is operated by device motion.
3.1.1 Language of Page (Level A)	Supports	Each page declares its language: en-US, es, hi-IN, te-IN or fr.
3.2.1 On Focus (Level A)	Supports	Receiving focus never changes context.
3.2.2 On Input (Level A)	Supports	Changing a filter, search box, option or form field updates content in place; it does not change context. The language menu only navigates when a language is chosen.
3.2.6 Consistent Help (Level A)	Supports	The help desk, phone number and email address appear in the same places on every page.
3.3.1 Error Identification (Level A)	Supports	Form errors are described in text next to each field, the field is marked aria-invalid, and focus moves to the first field with an error.
3.3.2 Labels or Instructions (Level A)	Supports	Every form field has a visible label; required and optional fields and accepted file types are stated.
3.3.7 Redundant Entry (Level A)	Supports	The enquiry wizard keeps answers between steps and shows them on a review step; nothing is asked for twice.
4.1.1 Parsing (Level A)	Supports	WCAG 2.2 removed this criterion as obsolete. For WCAG 2.0 and 2.1 (Section 508 and EN 301 549), the 2023 errata note it is always satisfied for HTML content.
4.1.2 Name, Role, Value (Level A)	Supports	Controls use native elements (buttons, links, form fields, dialog) or the ARIA patterns for toggle buttons (aria-pressed) and disclosures (aria-expanded); states update as they change. Manual screen-reader confirmation is pending (see Notes).

Table 2: Success Criteria, Level AA

WCAG 2.2: Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	The website has no live audio or video.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The only video is decorative and conveys no information.
1.3.4 Orientation (Level AA)	Supports	Content works in portrait and landscape; orientation is not locked.
1.3.5 Identify Input Purpose (Level AA)	Supports	Fields that collect information about the user have autocomplete values (name, organization, email, tel, url).
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text meets 4.5:1 (3:1 for large text) in the default design and in high contrast. Several light grey, light blue and orange text colours in the original design were darkened to meet this.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize Text (Level AA)	Supports	Text resizes to 200% with browser zoom without loss of content; the display bar also offers three text sizes (A, A+ and A++).
1.4.5 Images of Text (Level AA)	Supports	Text is real text; the only images of text are logos.
1.4.10 Reflow (Level AA)	Supports	At 320 CSS px width (400% zoom) content reflows with no horizontal scrolling, also at the largest text size.
1.4.11 Non-text Contrast (Level AA)	Supports	Form field borders, focus indicators and control boundaries meet 3:1 against adjacent colours.
1.4.12 Text Spacing (Level AA)	Supports	No loss of content or function with WCAG text-spacing overrides; boxes that had fixed heights in the original design now grow with their text. The display settings also offer a wider-spacing option.
1.4.13 Content on Hover or Focus (Level AA)	Supports	The Services menu opens on click or keyboard, stays open while the pointer is over it, and closes with Escape. No other content appears on hover or focus.
2.4.5 Multiple Ways (Level AA)	Supports	Pages are reachable from the header navigation, the footer links, the help desk and the sitemap; job pages are also reachable through the careers search and filters.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe their topic or purpose.
2.4.7 Focus Visible (Level AA)	Supports	A visible focus outline appears on every focusable element; the Strong focus outline setting makes it thicker.
2.4.11 Focus Not Obscured (Minimum) (Level AA)	Supports	The page header is not sticky. While the cookie card is showing, scroll padding keeps focused elements clear of it.
2.5.7 Dragging Movements (Level AA)	Supports	No functionality requires dragging.
2.5.8 Target Size (Minimum) (Level AA)	Supports	Targets are at least 24 × 24 CSS px or have sufficient spacing; inline links in text are exempt.
3.1.2 Language of Parts (Level AA)	Supports	English job descriptions and the English report text on translated pages, and each entry in the language menu, carry lang attributes.
3.2.3 Consistent Navigation (Level AA)	Supports	The display bar, header, navigation and footer are in the same order on every page and in every language.
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same function have the same labels across pages (per language).
3.3.3 Error Suggestion (Level AA)	Supports	Error messages say how to fix the problem (for example the expected email format or the accepted file types and size).
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Forms do not create legal commitments or financial transactions. The enquiry wizard has a review step before sending, and visitors can ask for submitted data to be corrected or deleted as described in the privacy policy.
3.3.8 Accessible Authentication (Minimum) (Level AA)	Not Applicable	The public website has no sign-in.
4.1.3 Status Messages (Level AA)	Supports	The careers result count, wizard step changes, form submission status and help desk replies are announced through live regions or role="status" without moving focus. Manual screen-reader confirmation is pending (see Notes).

Table 3: Success Criteria, Level AAA

Level AAA conformance is not claimed. The display bar and display settings add several AAA-level options for visitors who need them.

WCAG 2.2: Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
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Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	
1.3.6 Identify Purpose (Level AAA)	Not Evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	Not formally evaluated. The High contrast setting (white on black, yellow links) is designed to exceed 7:1.
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	Not formally evaluated. The display settings offer larger text, a readable font, wider spacing, a reading guide and high contrast.
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	
2.2.3 No Timing (Level AAA)	Not Evaluated	
2.2.4 Interruptions (Level AAA)	Not Evaluated	
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	
2.2.6 Timeouts (Level AAA)	Not Evaluated	
2.3.2 Three Flashes (Level AAA)	Not Evaluated	
2.3.3 Animation from Interactions (Level AAA)	Not Evaluated	Not formally evaluated. The Pause motion setting and the operating-system reduced-motion setting turn off animation.
2.4.8 Location (Level AAA)	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	
2.4.10 Section Headings (Level AAA)	Not Evaluated	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA)	Not Evaluated	
2.4.13 Focus Appearance (Level AAA)	Not Evaluated	Not formally evaluated. The Strong focus outline setting draws a 4 px outline with an 8 px contrasting ring.
2.5.5 Target Size (Enhanced) (Level AAA)	Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	
3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
3.3.5 Help (Level AAA)	Not Evaluated	Not formally evaluated. The help desk on every page answers common questions in five languages.
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	
3.3.9 Accessible Authentication (Enhanced) (Level AAA)	Not Evaluated	

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Revised Section 508: Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Content is structured for screen readers (landmarks, headings, labels, ARIA states, live regions) and passes automated checks, but the manual NVDA and VoiceOver pass has not been done yet. Rated Partially Supports until it is complete.
302.2 With Limited Vision	Supports	Supports 400% zoom with reflow, three text sizes (A, A+, A++), high contrast, a readable font, wider spacing, highlighted links, a reading guide and a strong focus outline, all saved per visitor.
302.3 Without Perception of Color	Supports	Color is never the only means of conveying information.
302.4 Without Hearing	Supports	The website has no audio content; the background video is silent.
302.5 With Limited Hearing	Supports	The website has no audio content.
302.6 Without Speech	Supports	No feature requires speech. Every phone contact has an email or web-form alternative.
302.7 With Limited Manipulation	Supports	Full keyboard operation; targets at least 24 × 24 px; no timing, dragging or complex gestures.
302.8 With Limited Reach and Strength	Supports	No physical interaction beyond standard input devices is required.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Consistent layout and navigation, specific error messages, every page in five languages, a step-by-step enquiry wizard with a review step, motion that can be stopped, a readable font option, and a help desk that answers common questions.

Chapter 4: Hardware

Not Applicable. The product is a website, not hardware.

Chapter 5: Software

Revised Section 508: Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope (incorporation of WCAG 2.0 AA)	Supports	See the WCAG 2.2 tables above.
502 Interoperability with Assistive Technology	Not Applicable	The product is web content, not a platform or software application.
503 Applications	Not Applicable	The product is web content, not a software application.
504 Authoring Tools	Not Applicable	The public website is not an authoring tool. The WordPress administration area used by staff is not in scope of this report.

Chapter 6: Support Documentation and Services

Revised Section 508: Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	The Accessibility Statement and this report describe the accessibility features and how to use them.
602.3 Electronic Support Documentation	Supports	See the WCAG 2.2 tables; the statement and this report are web pages tested to the same criteria.

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	There is no non-electronic documentation. Content in another format is available on request.
603.2 Information on Accessibility and Compatibility Features	Supports	Questions about accessibility features are answered by email and phone (contact details above).
603.3 Accommodation of Communication Needs	Supports	Visitors can reach Signin Soft by email, phone (USA, India and Dubai) or the enquiry wizard, in five languages, and can request an alternative way to apply.

EN 301 549 Report

Clause 4: Functional Performance Statements (FPS)

EN 301 549 v3.2.1: Clause 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	See 302.1.
4.2.2 Usage with limited vision	Supports	See 302.2.
4.2.3 Usage without perception of colour	Supports	See 302.3.
4.2.4 Usage without hearing	Supports	See 302.4.
4.2.5 Usage with limited hearing	Supports	See 302.5.
4.2.6 Usage with no or limited vocal capability	Supports	See 302.6.
4.2.7 Usage with limited manipulation or strength	Supports	See 302.7 and 302.8.
4.2.8 Usage with limited reach	Supports	See 302.8.
4.2.9 Minimize photosensitive seizure triggers	Supports	No content flashes.
4.2.10 Usage with limited cognition, language or learning	Supports	See 302.9.
4.2.11 Privacy	Supports	Accessibility features do not expose personal data. Display choices are stored only in the visitor's own browser.

Clause 5: Generic Requirements

Not Applicable. Clause 5 covers closed functionality, biometrics, operable parts and similar hardware or platform features; the website relies on the visitor's own browser and assistive technology.

Clause 6: ICT with Two-Way Voice Communication

Not Applicable. The website has no voice communication.

Clause 7: ICT with Video Capabilities

Not Applicable. The only video is a silent decorative background; the website does not play, record or stream video content.

Clause 8: Hardware

Not Applicable. The product is a website.

Clause 9: Web

See the WCAG 2.2 tables above (clauses 9.1 to 9.4 map one-to-one to WCAG criteria).

Clause 10: Non-web Documents

EN 301 549 v3.2.1: Clause 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1–10.4 PDF and Word copies of this report	Partially Supports	The PDF is tagged (headings, table header cells, document title and language, bookmarks) and the Word file uses built-in headings and repeating table header rows. These copies have not been checked with a screen reader; the web page is the reference version.

Clause 11: Software

Not Applicable. The product is web content; see the WCAG 2.2 tables.

Clause 12: Documentation and Support Services

EN 301 549 v3.2.1: Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	See 602.2.
12.1.2 Accessible documentation	Supports	See 602.3.
12.2.2 Information on accessibility and compatibility features	Supports	See 603.2.
12.2.3 Effective communication	Supports	See 603.3.
12.2.4 Accessible documentation	Supports	See 602.3.

Clause 13: ICT Providing Relay or Emergency Service Access

Not Applicable.

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